

SEASON TICKET SEAT EXCHANGE PROGRAM

Log into AccountManager: <https://oss.ticketmaster.com/aps/iaejackson/EN/account/login>

Click either on Manage My Tickets or Select the Les Misérables event

Manage My Tickets

My Ticket Options

TRANSFER

Transfer tickets to friends.

PRINT

Print your ticket.

[manage my tickets](#)

My Upcoming Events



This icon on an event means you can also get in with your smartphone. Simply log in to My Broadway Series - Jackson AccountManager using your smartphone, select an event, and click 'view tickets'

NOV
10
SAT

Jersey Boys

7:00 PM || Thalia Mara Hall



Mobile Entry

[manage this event](#)

FEB
06
WED

Kinky Boots

7:30 PM || Thalia Mara Hall



Mobile Entry

[manage this event](#)

MAR
05
TUE

Les Miserables

7:30 PM || Thalia Mara Hall



Mobile Entry

[manage this event](#)

MAR
23
SAT

The Sound of Music

8:00 PM || Thalia Mara Hall



Mobile Entry

[manage this event](#)

Click on Exchange Seats and check the seats that are going to be exchanged

The screenshot shows the 'Manage My Tickets' interface for the event 'Les Miserables' on March 5th at Thalia Mara Hall. The page includes a 'view and manage' button, a 'manage more tickets' button, and a 'back to March' link. The event details are displayed, including the date and time. Below this, there are three buttons: 'Print-at-Home', 'Transfer tickets', and 'Exchange seats'. The 'Exchange seats' button is highlighted with a red border. At the bottom, there is a table showing the seat details for Section SEC1, Row LLF, with one seat (Seat 4) listed as 'Action required'.

| seat details | current entry method to event | ticket status |
|---------------------------------|-------------------------------|---------------|
| <input type="checkbox"/> Seat 4 | Action required | |

Click Exchange at the top right of the page

The screenshot shows the 'Manage My Tickets' interface for the event 'Les Miserables' on March 5th at Thalia Mara Hall. The page includes a 'view and manage' button, a 'manage more tickets' button, and an 'exchange (1)' button. The 'exchange (1)' button is highlighted with a red border. The event details are displayed, including the date and time. Below this, there are three buttons: 'Print-at-Home', 'Transfer tickets', and 'Exchange seats'. At the bottom, there is a table showing the seat details for Section SEC1, Row LLF, with one seat (Seat 4) listed as 'Action required'. A 'Select All' checkbox is visible in the top right corner of the table.

| seat details | current entry method to event | ticket status |
|--|-------------------------------|---------------|
| <input checked="" type="checkbox"/> Seat 4 | Action required | |

Click Continue to Exchange

Below are your selected seats to exchange. Close

Exchange Policy

Review your selected seats below. Note: You may discard a seat by deselecting the checkbox. **Your previously printed or issued tickets will no longer be valid.**

Selected Tickets (1 events; 1 tickets)

Les Miserables
Tue, Mar 5, 2019 7:30 PM || Thalia Mara Hall
Section SEC1, Row LLF

Seat 4

[cancel](#) [Continue to exchange](#)

Select the new event and click Continue

Seat Exchange Process

SELECT EVENT

Your Eligible Events to Exchange

Below are the lists of events you are eligible to Exchange into. Hover-over the event name in order to read more information regarding that event.

| Event | Date | Venue |
|---|--------------------------------|------------------|
| <input type="radio"/> Les Miserables | Wed, March 6, 2019 at 7:30 PM | Thalia Mara Hall |
| <input type="radio"/> Les Miserables | Thu, March 7, 2019 at 7:30 PM | Thalia Mara Hall |
| <input checked="" type="radio"/> Les Miserables | Fri, March 8, 2019 at 8:00 PM | Thalia Mara Hall |
| <input type="radio"/> Les Miserables | Sat, March 9, 2019 at 2:00 PM | Thalia Mara Hall |
| <input type="radio"/> Les Miserables | Sat, March 9, 2019 at 8:00 PM | Thalia Mara Hall |
| <input type="radio"/> Les Miserables | Sun, March 10, 2019 at 2:00 PM | Thalia Mara Hall |
| <input type="radio"/> Les Miserables | Sun, March 10, 2019 at 7:30 PM | Thalia Mara Hall |

[cancel](#)

[continue](#)

Select the new seat(s) and click Checkout

Seat Exchange Process

Select New Seats

Pricing Options:

Cost per Seat (US \$) ?

82.16 to 132.91

Prices displayed are the additional cost to exchange from your existing seat. If the exchange cost is displayed as \$0.00, there is no additional cost to you. Please note: Seats represented on the map reflect the face value price. Eligible discounted prices and applicable surcharges may apply and will be adjusted as you proceed to the next page.

Current Seats

Section SEC1, Row LLF ? Status

Seat 4

NOTE: You may not leave a single unoccupied seat. [Instructions](#) | [Map Disclaimer](#)

ORCHESTRA 3

Legend:

- Selected Seat (orange dot)
- Also Available (blue dot)
- Not Available (grey dot)
- Owned Seats (black dot)
- US \$132.91 (red dot)
- US \$92.46 (blue dot)
- US \$87.31 (orange dot)
- US \$82.16 (green dot)

Exchanged Seats* (1) | [Show Details](#) **COST: + US \$70.83**

[Exchange Different Event](#) [Cancel](#) [Checkout](#)

By clicking on the "Checkout" button, or otherwise using this website, you agree to the [Terms of Use](#).
*Please Note: Seats are not reserved until you proceed to checkout.

Review the details and click Exchange Seats

REVIEW YOUR EXCHANGE

Current Seats


| Name | Seats | Price |
|--|--|----------------|
| Les Miserables Tue, March 5, 2019 at 7:30 PM Thalia Mara Hall | Section SEC1 Row LLF Seat 4 Renewal Sub Early Bird | US \$62.08 x 1 |

New Seats

| Name | Seats | Price |
|--|---|----------------|
| Les Miserables Thu, March 7, 2019 at 7:30 PM Thalia Mara Hall | Section SEC2 Row W Seat 12 Subscription Exchange | US \$82.16 x 1 |

[change seats](#)

Cost Summary

| | |
|---|---------------------|
| Cost of Current Seats: | US \$62.08 |
| Exchange Cost: | + US \$20.08 |
| Cost of New Seats: | US \$82.16 |
| Paid to Date:  | - US \$62.08 |
| Amount Due: | + US \$20.08 |

This total does not include service fees, if any. Any applicable service fees will be added during checkout. If a balance is due, your current seats will not be released until a payment is made. Note: You may be eligible for a Payment Plan option.

[cancel](#)

[exchange seats](#)

Select a Delivery Method and click Continue

1. Delivery

2. Payment Plan

3. Billing

4. Confirmation

Your tickets are on hold. You have 4:00 minutes to complete this page. After 4:00 minutes these tickets will be released.

Order Summary

[Explanation of Delivery Methods](#)

| Event | Quantity | Price | Select Delivery Method | Total |
|---|-------------------------|-----------------------|--------------------------|------------|
| Les Miserables Show Event and Seat Info | 1 Subscription Exchange | US \$82.16 per ticket | Select Delivery Method ▼ | US \$82.16 |

By continuing to the next page, you agree to the [Terms of Use](#).

Continue

Confirm the single payment option and click Continue

1. Delivery

2. Payment Plan

3. Billing

4. Confirmation

Your tickets are on hold. You have 2:00 minutes to complete this page. After 2:00 minutes these tickets will be released

Order Summary

| Event | Seats | |
|--|--|--------------|
| Les Miserables Thu, March 7, 2019, 7:30 PM Thalia Mara Hall | Section SEC2, Row W Seat 12 Subscription Exchange | US \$82.16 |
| Delivery: On Account | | US \$0.00 |
| Paid To Date | | - US \$62.08 |
| TOTAL: | | US \$20.08 |

Select Payment Plan

Plan Name

Number of Payments

Plan Description

[Single Payment](#)

1

Make one payment for the full value of the invoice.

Continue

Confirm details, enter the method of payment if there is a difference in price and click Continue

1. Delivery

2. Payment Plan

3. Billing

4. Confirmation

Your tickets are on hold. You have 4:00 minutes to complete this page. After 4:00 minutes these tickets will be released.

Order Summary

| Event | Seats | |
|--|--|--------------|
| Les Miserables Thu, March 7, 2019, 7:30 PM Thalia Mara Hall | Section SEC2, Row W Seat 12 Subscription Exchange | US \$82.16 |
| Delivery: On Account | | US \$0.00 |
| Paid To Date | | - US \$62.08 |
| TOTAL: | | US \$20.08 |

Enter Billing Information

Enter the credit card billing address and name exactly as it appears on your credit card statement.

| | |
|-------------------|--|
| First Name | <input type="text" value="Stephanie"/> |
| Last Name | <input type="text" value="Kellenberger"/> |
| E-mail Address | <input type="text" value="steph@innovationae.com"/> |
| Address | <input type="text" value="111 N Wabash Ave"/> |
| City | <input type="text" value="Chicago"/> |
| State / Province | <input type="text" value="IL"/> |
| Postal / Zip Code | <input type="text" value="60602"/> |
| Phone | <input type="text" value="3122741800"/> |
| Card Type | <input type="text" value="American Express"/> |
| Card Number | <input type="text"/> |
| Expiration Date | <input type="text" value="January"/> <input type="text" value="2018"/> |

By clicking the "Purchase Tickets" button, I understand that I am forfeiting my current seat location for the new location listed above and I agree to the [terms of use](#). All orders are subject to credit card or bank account approval and billing address verification. After processing, please contact customer service at 888-502-2929 if you have any questions regarding your order.